

Appeal Survey Results

Spring Semester 2021

A total of 25 institutions responded to the Spring 2021 appeals survey. Of the results, feedback received included 10 four-year institutions and 15 two-year institutions.

- 1. Question:** How many appeals (credit transfer/articulation) did your institution receive this semester?

Results: 170

- Results ranged from 0 to 120 per institution
- A number of institutions identified additional student appeals for those at private, out of state, and international institutions.

- 2. Question:** How many unique students submitted appeals from this institution (may be the same as above unless a single student submitted multiple appeals)?

Results: 84

- 3. Question:** Please indicate the rationale(s) for the appeals. Note the number of appeals that fall into each category).

Results:

Appeal Rationales	
Incorrect or no course equivalency awarded (e.g., student not given credit for course equivalency that they thought they should have)	67
AP-related	0
CLEP-related	0
TAG-related	0
OTM-related	7
CTAG-related	0
MTAG-related	0
PLA-related	1
Apprenticeship-related	0
International Appeals/Out of State	70
Student Seeking Exception	6
Out of Date Appeal	3
Other (Please specify numeric total here, additional feedback can be captured within Question #9)	16
Incorrect application of articulated credit to degree program (e.g., course was not applied to degree program in the way student thought it should be)	11

Incorrect institutional website information (e.g., website says something different than how credit reflected on degree audit)	0
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Results: Other (Please specify numeric total here, additional feedback can be captured within Question #9)

Open-Ended Response
N/A
Unresolved appeals required more information from the student and were received at the end of spring semester.
10 out of 15 appeals were from out of state institutions. 1 out of 15 appeals were from a private institution in Ohio (University of Dayton). One of the appeals was a secondary request to an appeal that was resolved in a prior term.
None
Can you add Ohio Privates to question #6?
We have not had any transfer/articulation appeals this term.
N/A
The student originally submitted several courses that he wanted to appeal and when it came down to it, only one was an actual appeal – the ENG course. All of the others were courses that had various things being roadblocks, but they were never denied to begin with...so once we updated all of the information they were approved. With the ENG course, it was denied to be equivalent to our Wright State ENG 1100, but I asked the ENG dept chair if they would be willing to accept two of Gaspard's transfer ENG courses combined together to equal Wright State's ENG 1100, which she approved. With our appeals, we often find that there is a misperception and once we provide the explanation, the student is able to see how and where the credits were applied.

4. Question: Please note the totals: Appeals that were resolved

Results: 134

5. Question: Please note the totals: Appeals that are unresolved

Results: 36

6. Question: Please note the totals: Other (Please specify numeric total here, additional feedback can be captured within question #9)

Results: 0

7. **Question:** Please note the totals: Of the appeals that were resolved, how many students agreed with the final appeals decision?

Results: 12

8. **Question:** Are there any appeals issues that you think more information should be gathered?

Results:

Open-Ended Response
N/A
No
No
N/A
No
Not at this time.
No
None
At this time, most of the course reviews conducted during spring were actually resolved without needing an official 'appeal'.
N/A